

**Year in Review
July 1, 2019 – June 30, 2020**

Consumers Served Community Living Programs	
Independent Living Centers	6,135
Turning 22 Services:	812
Assistive Technology:	3,623
Housing Registry:	1,272
Supported Living Services:	170
Brain Injury Services:	1,238
Home Care Services:	1,310
Protective Services:	1,601
ABI-N/MFP-CL Waivers:	1,069

Services Purchased Community Living Programs	
Independent Living Centers:	\$9,023,840
IL Turning 22 Services:	\$1,973,505
Assistive Technology:	\$2,559,369
Housing Registry:	\$80,000
Supported Living Services:	\$2,927,124
Brain Injury Services:	\$26,313,856
Home Care Services:	\$4,345,720
Protective Services:	\$61,057.43
ABI-N/MFP-CL Waivers	\$13,712,829

FACTS AT A GLANCE

The goal of our services is to promote dignity through employment and community living, one person at a time. We hope all citizens with disabilities in Massachusetts will have the opportunity to contribute as a productive member of their community and family as a result of services provided by the MRC.

Total consumers actively receiving services:	17,230
Total funds expended:	\$60,997,300
Cost per consumer served:	\$3,540

Vision and Mission:

The Massachusetts Rehabilitation Commission (MRC) promotes equality, empowerment and independence of individuals with disabilities. These goals are achieved through enhancing and encouraging personal choice and the right to succeed or fail in the pursuit of independence and employment in the community.

Who We Serve:

The MRC provides comprehensive services to people with disabilities that maximize their quality of life and economic self-sufficiency in the community.

Community Living (CL) Division:

The MRC Community Living Division is comprised of a variety of programs, supports, and services that address the diverse needs of adults and transition age youth with disabilities to fulfill their desire/need for community integration, to gain maximum control of their destiny, and to participate fully in their community.

- Independent Living Center Services
- Community Supported Living Services
- Accessible Housing Registry
- Home Care Assistance Program for Eligible Adults with Disabilities
- Turning 22 Youth Transition to Adult Human Services
- Assistive Technology Training and Devices
- Community-Based Residential, Day and Support Services for Persons with Brain Injuries
- Home and Community Based Waiver Programs

What our Consumers Say...

"The Counselor has been an excellent advocate and has been extremely helpful to me and my family in developing a service plan that best suits our needs." – *SHIP/TBI Waiver Consumer*

"I want you to know that I am so thankful for all that you've done. Frankly I don't know what I would have done without my home care assistant this year. This is just a really well rounded program". – *Home Care Consumer*

"I would not be able to maintain my life without the assistance of HCAP. I am very grateful for the assistance that keeps me healthy and maintain independent living." – *Home Care Consumer*

"I'm very satisfied with SHIP services. Everyone has been great and my service coordinator is terrific with providing information." – *TBI Waiver Consumer*

"MRC is a very caring place. They really care about their consumers and they go beyond their line of duty of service." – *Community Living Consumer*

"Thanks for everything [to my Case Manager]. I greatly appreciate you and Mass Rehab. You have been nothing but wonderful to me." – *Home Care Consumer*

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